Extra Care Housing Model: Summary report

This report was created on Tuesday 13 October 2026 at 09:28 and includes **136** responses.

The activity ran from 27/04/2026 to 26/07/2026.

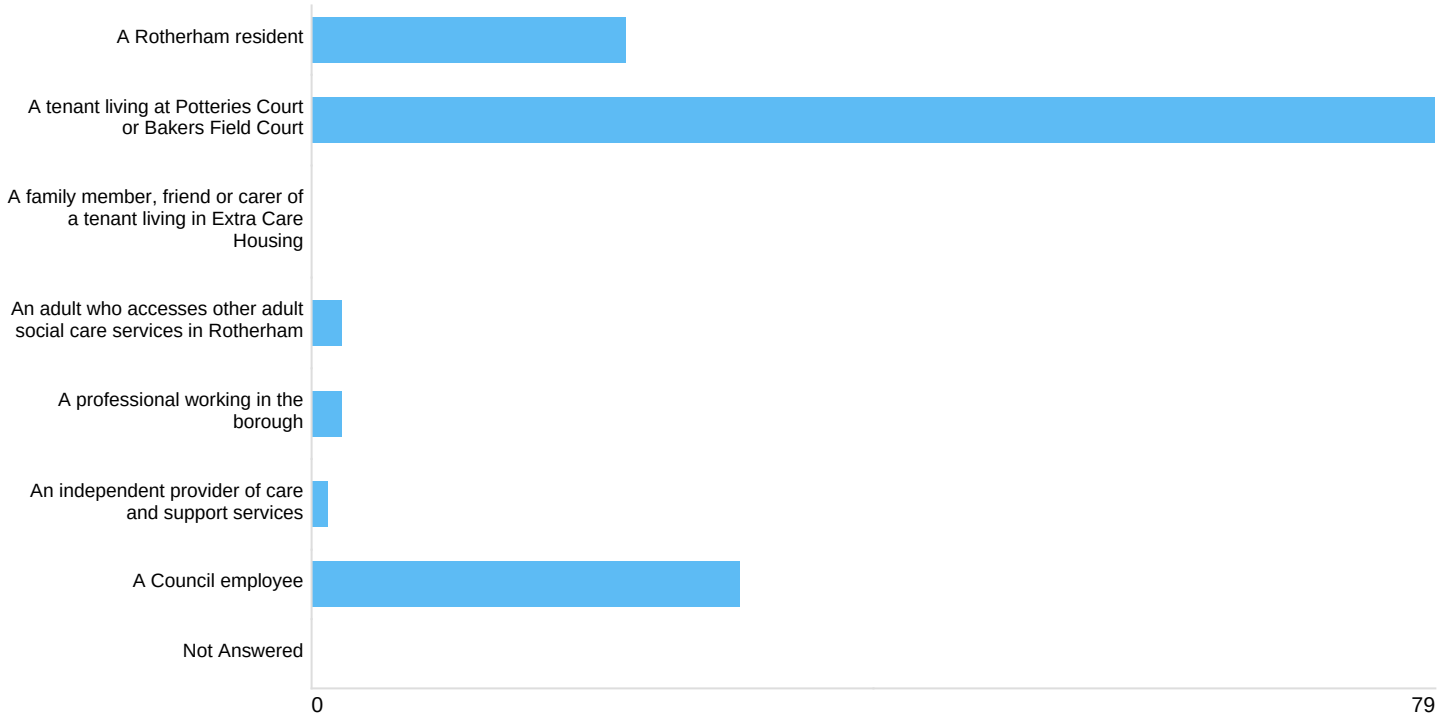
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Which of the following best describes you?

About you



Option	Total	Percent
A Rotherham resident	22	16.18%
A tenant living at Potteries Court or Bakers Field Court	79	58.09%
A family member, friend or carer of a tenant living in Extra Care Housing	0	0.00%
An adult who accesses other adult social care services in Rotherham	2	1.47%
A professional working in the borough	2	1.47%
An independent provider of care and support services	1	0.74%
A Council employee	30	22.06%
Not Answered	0	0.00%

If you are a Council employee, tell us your Directorate and job role.

Please select the directorate you work in.



Option	Total	Percent
Adult Care, Housing and Public Health	30	22.06%
Children and Young People's Services	0	0.00%
Regeneration and Environment	0	0.00%
Policy, Strategy and Engagement	0	0.00%
Corporate Services	0	0.00%
Not Answered	106	77.94%

What is your job role?

There were **29** responses to this part of the question.

If you are a professional working in the borough, please tick the box below and tell us your organisation and job role.

Professional



Option	Total	Percent
Professional	2	1.47%
Not Answered	134	98.53%

Organisation and job role

There were **2** responses to this part of the question.

If you work for an independent provider of care and support services, please tick the box below and tell us the name of the organisation.

Provider



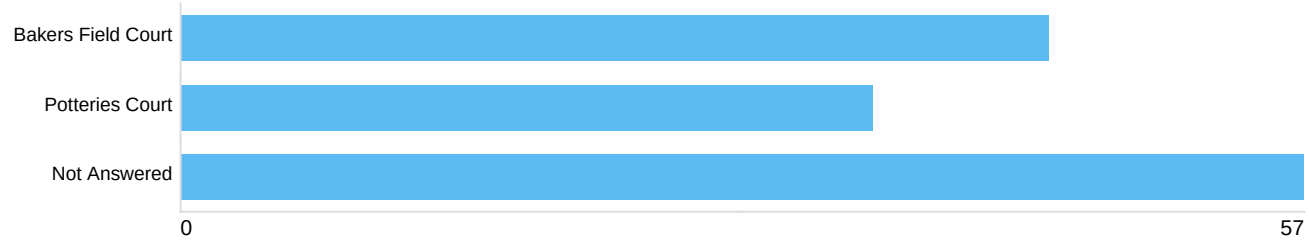
Option	Total	Percent
Provider	1	0.74%
Not Answered	135	99.26%

Provider name

There was **1** response to this part of the question.

Which scheme do you live at?

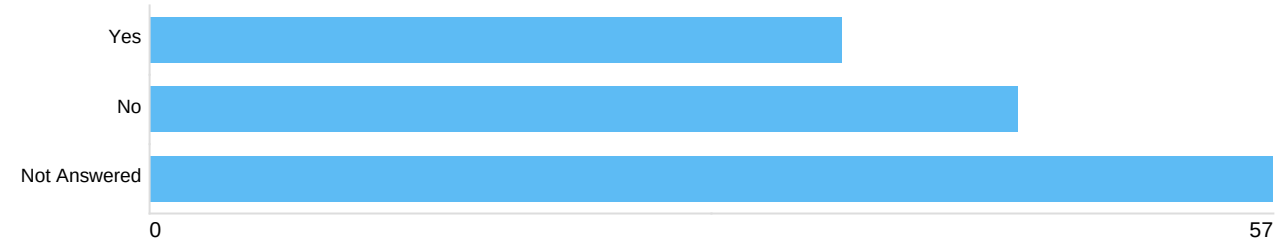
Which scheme



Option	Total	Percent
Bakers Field Court	44	32.35%
Potteries Court	35	25.74%
Not Answered	57	41.91%

Do you currently receive personal care from a home support provider or paid personal assistant?

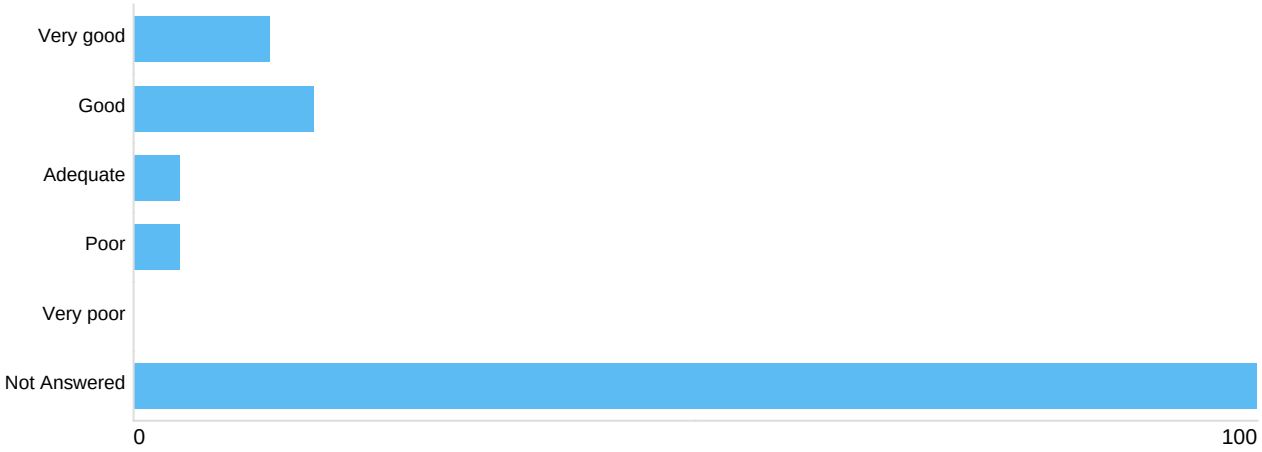
receiving personal care



Option	Total	Percent
Yes	35	25.74%
No	44	32.35%
Not Answered	57	41.91%

How would you describe the quality of your current care and support from this provider?

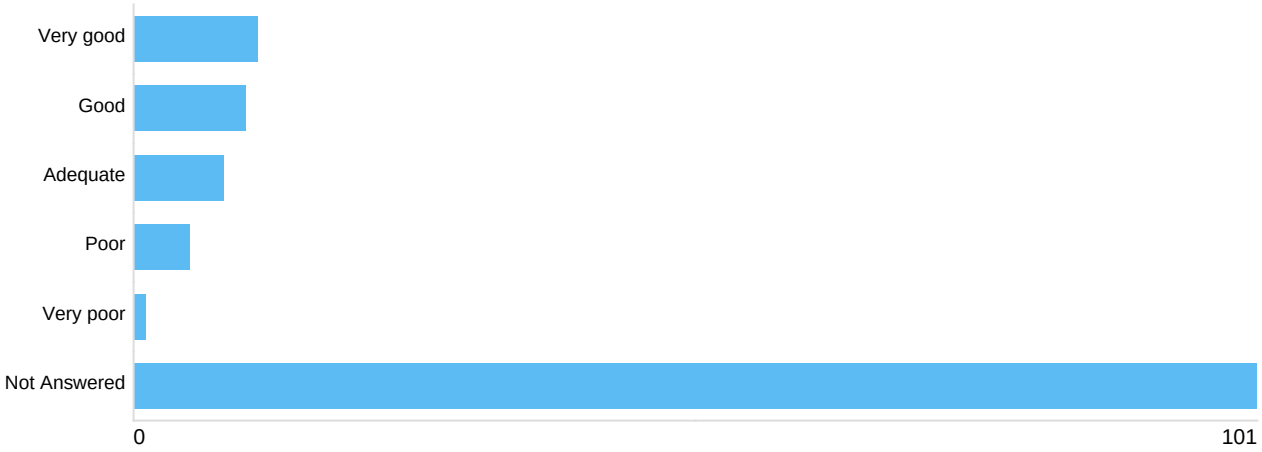
quality of current care



Option	Total	Percent
Very good	12	8.82%
Good	16	11.76%
Adequate	4	2.94%
Poor	4	2.94%
Very poor	0	0.00%
Not Answered	100	73.53%

How would you describe the timeliness of your current care and support from this provider?

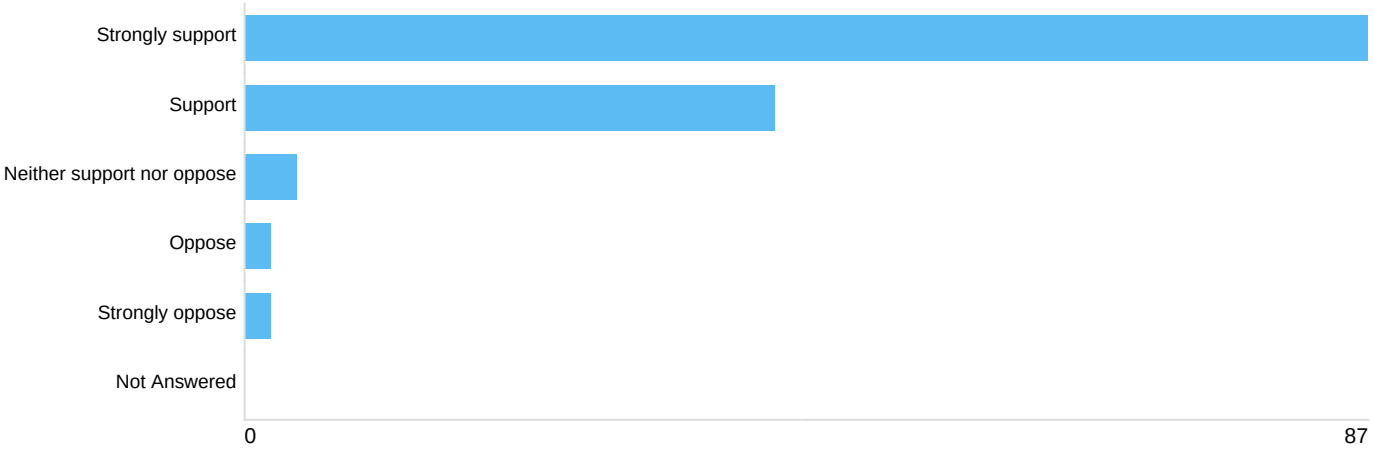
Timeliness of care



Option	Total	Percent
Very good	11	8.09%
Good	10	7.35%
Adequate	8	5.88%
Poor	5	3.68%
Very poor	1	0.74%
Not Answered	101	74.26%

Overall, to what extent do you support the model described?

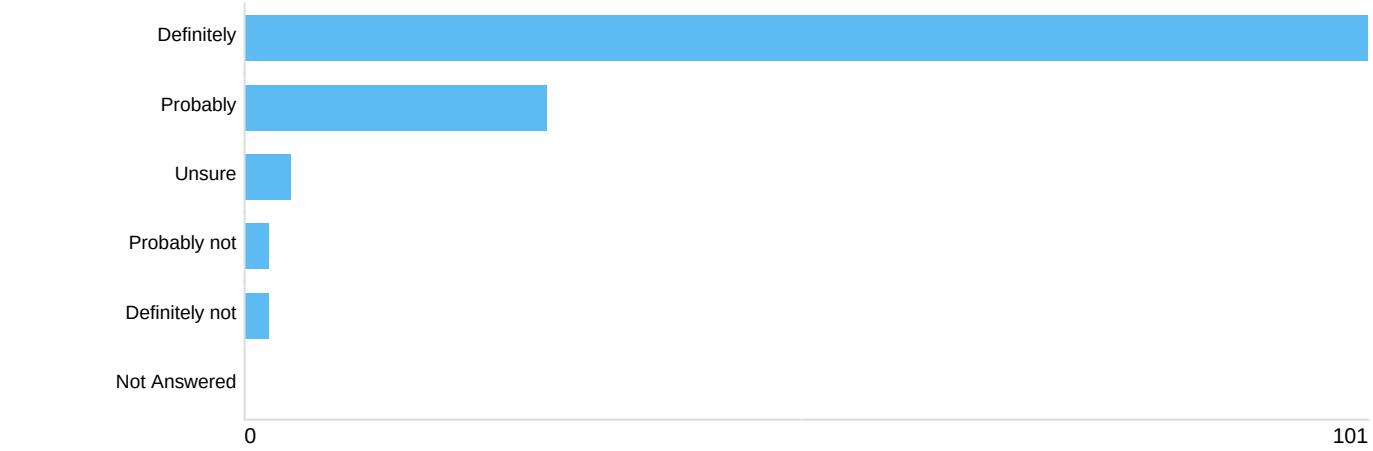
overall experience



Option	Total	Percent
Strongly support	87	63.97%
Support	41	30.15%
Neither support nor oppose	4	2.94%
Oppose	2	1.47%
Strongly oppose	2	1.47%
Not Answered	0	0.00%

Do you think this model could improve the overall experience for tenants living in Extra Care Housing?

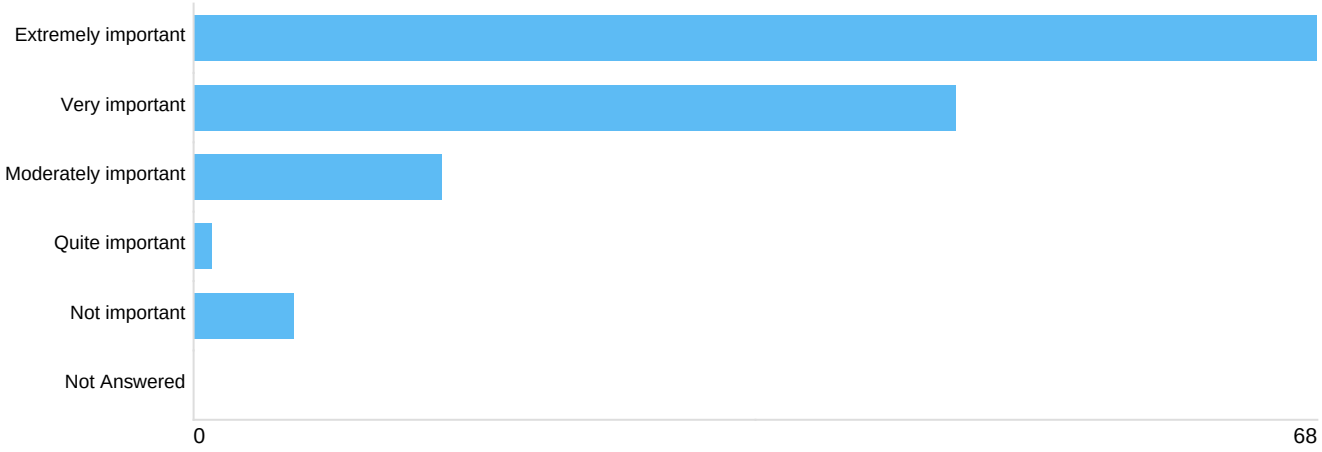
overall tenant experience



Option	Total	Percent
Definitely	101	74.26%
Probably	27	19.85%
Unsure	4	2.94%
Probably not	2	1.47%
Definitely not	2	1.47%
Not Answered	0	0.00%

How important is it to you that one team of Council-employed staff deliver care and support to meet tenant need?

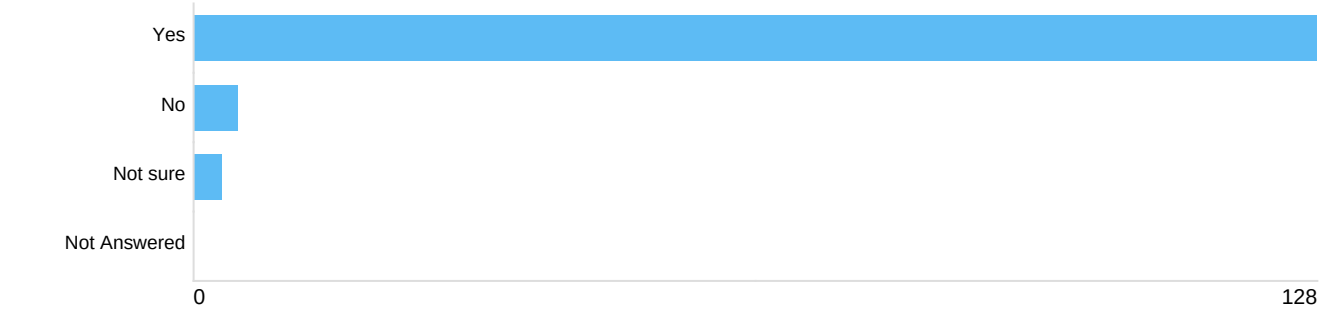
one team delivering care



Option	Total	Percent
Extremely important	68	50.00%
Very important	46	33.82%
Moderately important	15	11.03%
Quite important	1	0.74%
Not important	6	4.41%
Not Answered	0	0.00%

Do you agree that care and support should be available onsite 24 hours a day, 7 days a week?

24/7 availability on site



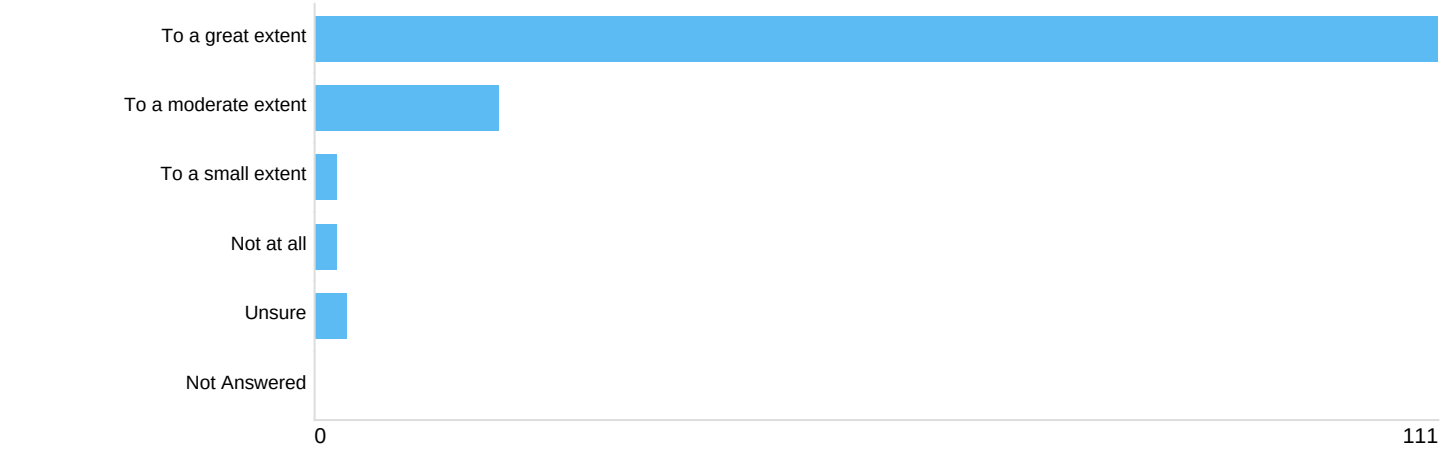
Option	Total	Percent
Yes	128	94.12%
No	5	3.68%
Not sure	3	2.21%
Not Answered	0	0.00%

If you selected "No" or "Not sure", tell us why.

There were **8** responses to this part of the question.

To what extent do you think staff being based on-site 24/7 could improve outcomes for tenants?

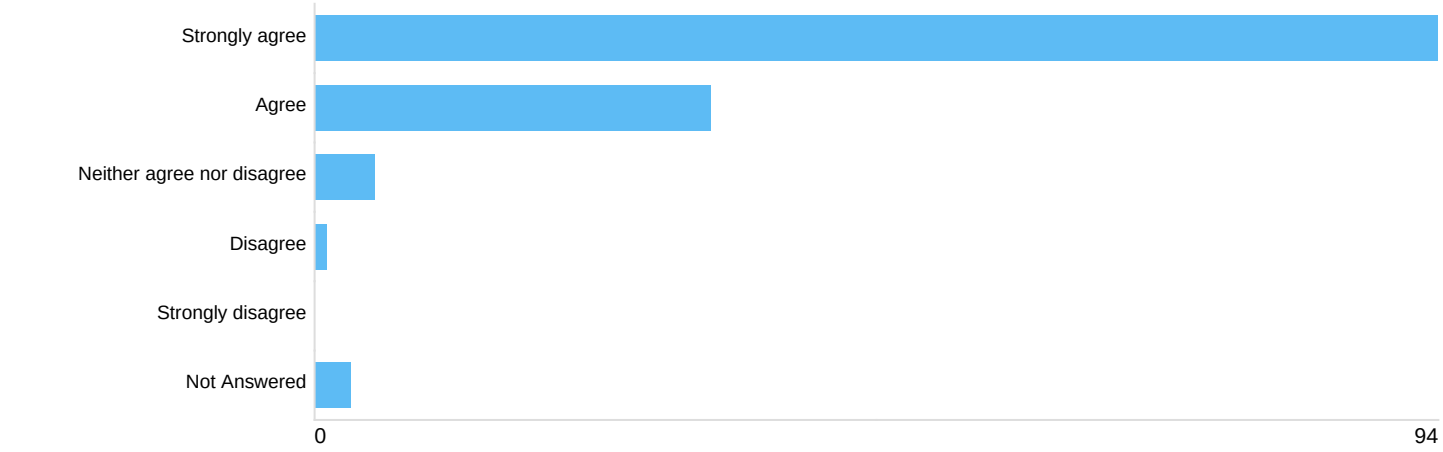
24/7 availability



Option	Total	Percent
To a great extent	111	81.62%
To a moderate extent	18	13.24%
To a small extent	2	1.47%
Not at all	2	1.47%
Unsure	3	2.21%
Not Answered	0	0.00%

To what extent do you agree that an enabling approach could support people to remain independent for longer?

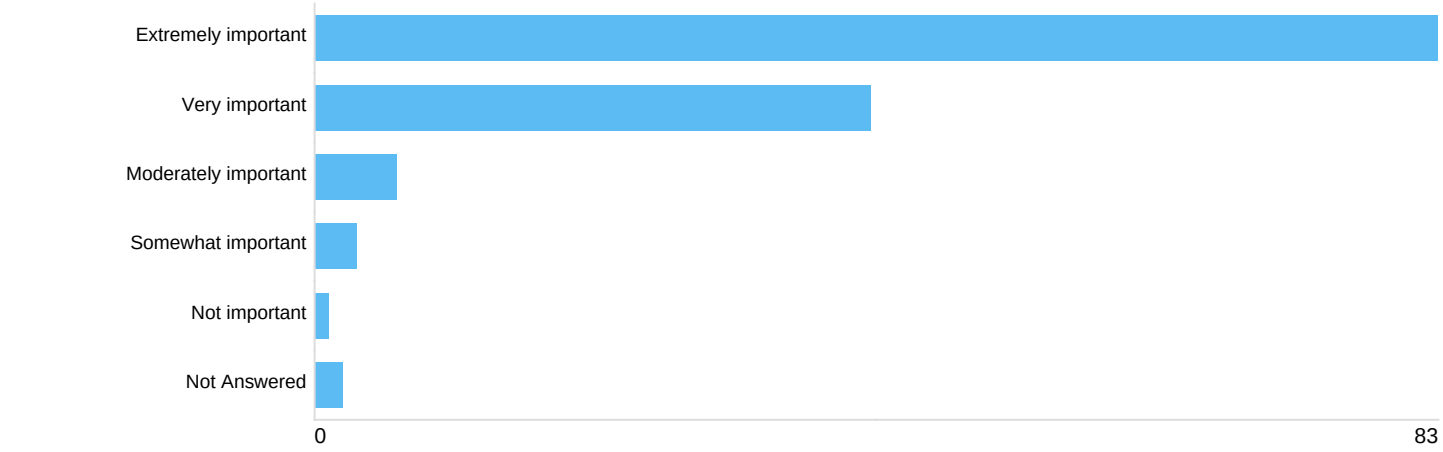
enabling approach



Option	Total	Percent
Strongly agree	94	69.12%
Agree	33	24.26%
Neither agree nor disagree	5	3.68%
Disagree	1	0.74%
Strongly disagree	0	0.00%
Not Answered	3	2.21%

How important is it that housing related support is provided by the Council?

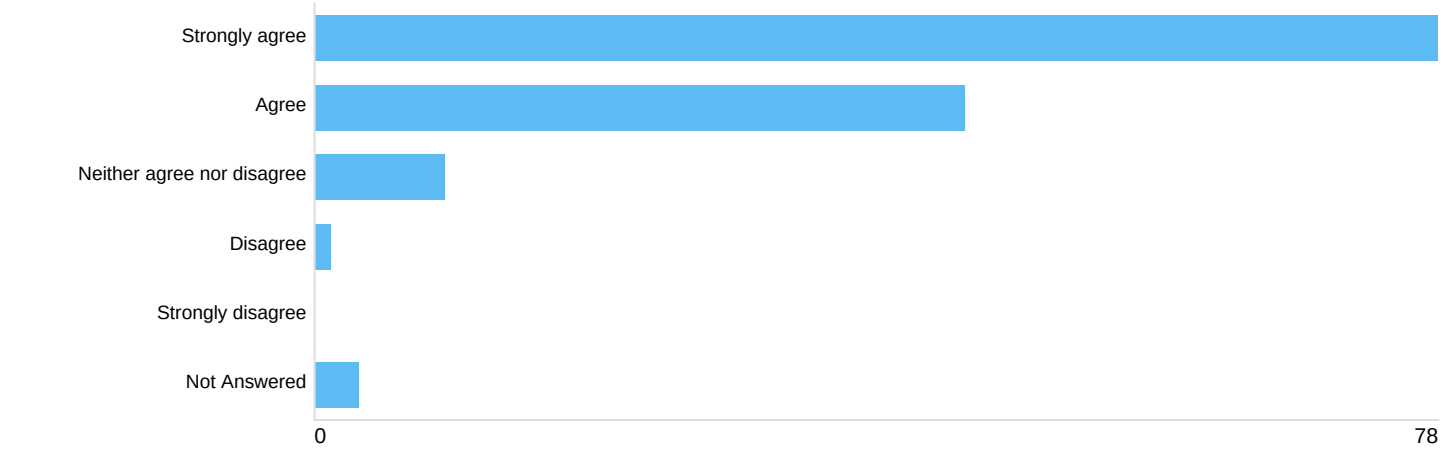
Housing related support



Option	Total	Percent
Extremely important	83	61.03%
Very important	41	30.15%
Moderately important	6	4.41%
Somewhat important	3	2.21%
Not important	1	0.74%
Not Answered	2	1.47%

Do you agree that registering Extra Care Housing with the Care Quality Commission will support the service to provide high quality care?

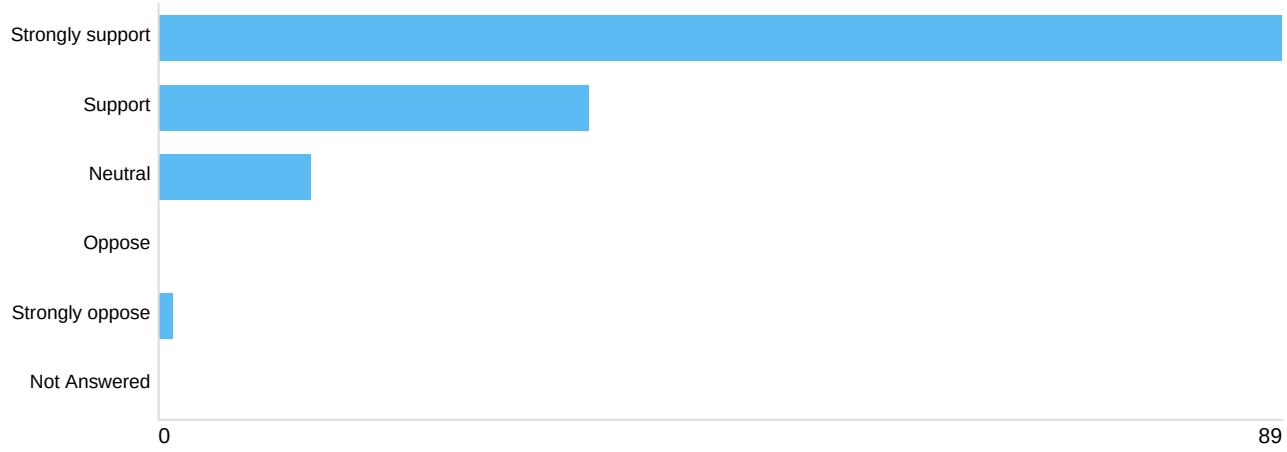
cqc registration



Option	Total	Percent
Strongly agree	78	57.35%
Agree	45	33.09%
Neither agree nor disagree	9	6.62%
Disagree	1	0.74%
Strongly disagree	0	0.00%
Not Answered	3	2.21%

Do you support Extra Care Housing being promoted as a community asset?

community assets



Option	Total	Percent
Strongly support	89	65.44%
Support	34	25.00%
Neutral	12	8.82%
Oppose	0	0.00%
Strongly oppose	1	0.74%
Not Answered	0	0.00%

Do you have any other comments or suggestions about the Extra Care Housing model?

Additional Comments

There were **76** responses to this part of the question.

If you would like to receive direct feedback when the results are ready, and consent to Rotherham Council contacting you to provide the results of the survey, please provide your email address here:

Email Address Results

There were **41** responses to this part of the question.

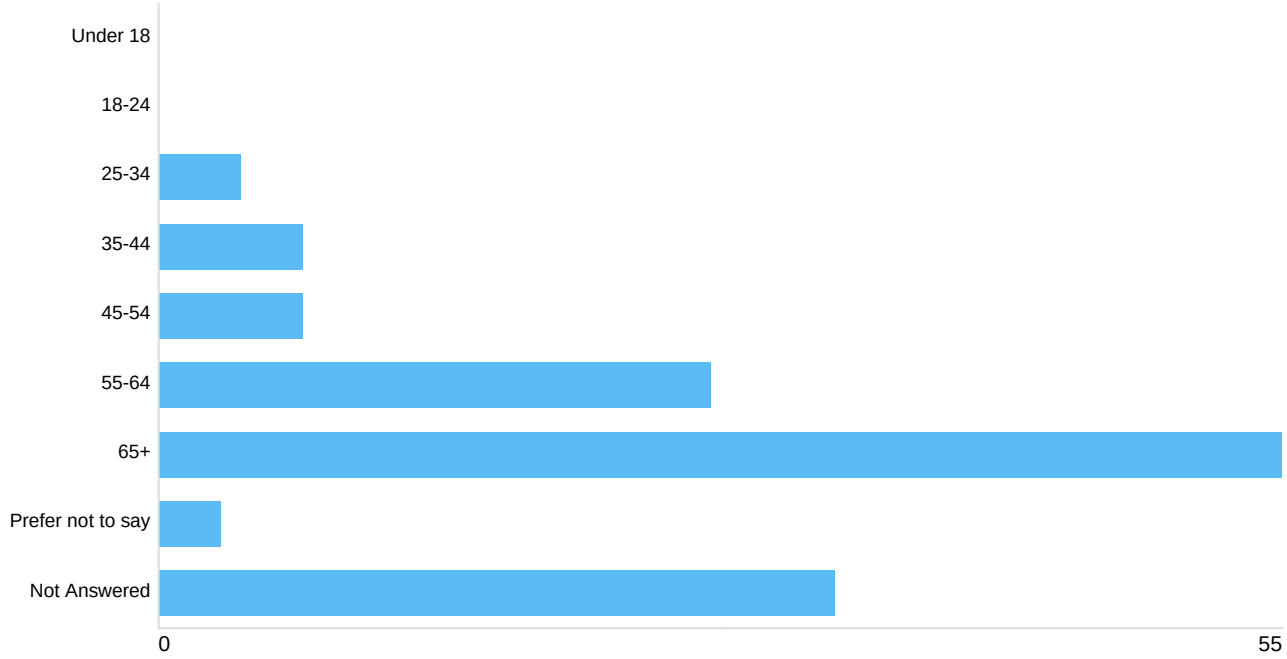
What is your home postcode?

Postcode

There were **47** responses to this part of the question.

What is your age group?

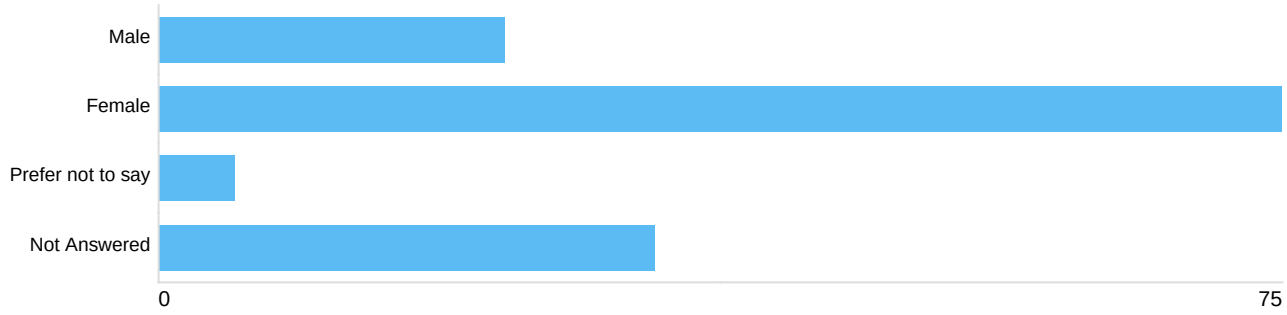
Age



Option	Total	Percent
Under 18	0	0.00%
18-24	0	0.00%
25-34	4	2.94%
35-44	7	5.15%
45-54	7	5.15%
55-64	27	19.85%
65+	55	40.44%
Prefer not to say	3	2.21%
Not Answered	33	24.26%

What is your sex as recorded at birth? Please tick one.

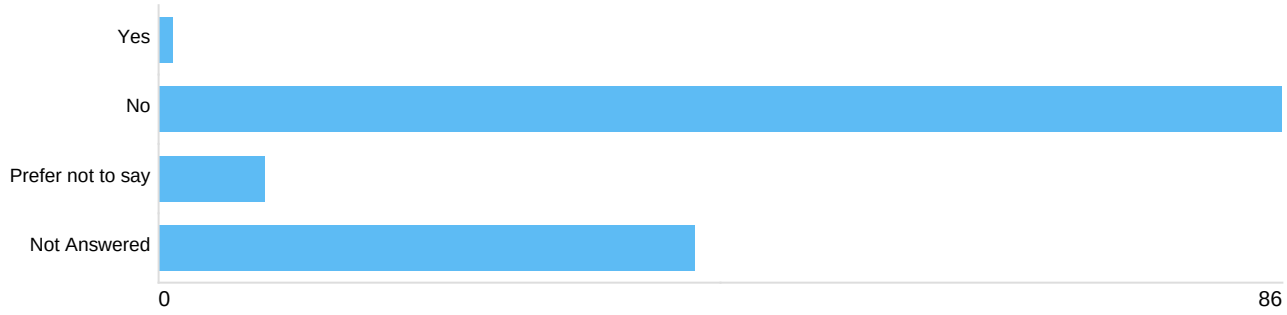
Sex



Option	Total	Percent
Male	23	16.91%
Female	75	55.15%
Prefer not to say	5	3.68%
Not Answered	33	24.26%

Do you identify as transgender? For the purposes of this question 'Transgender' is defined as an individual who lives, or wants to live, full time in a gender different to the one they were assigned at birth.

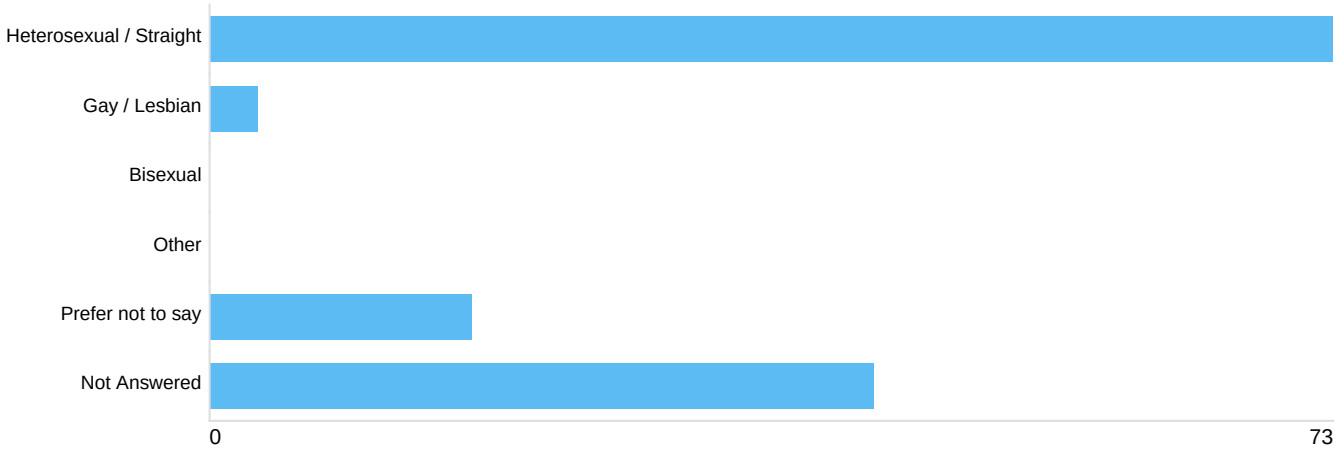
Transgender



Option	Total	Percent
Yes	1	0.74%
No	86	63.24%
Prefer not to say	8	5.88%
Not Answered	41	30.15%

What is your sexual orientation?

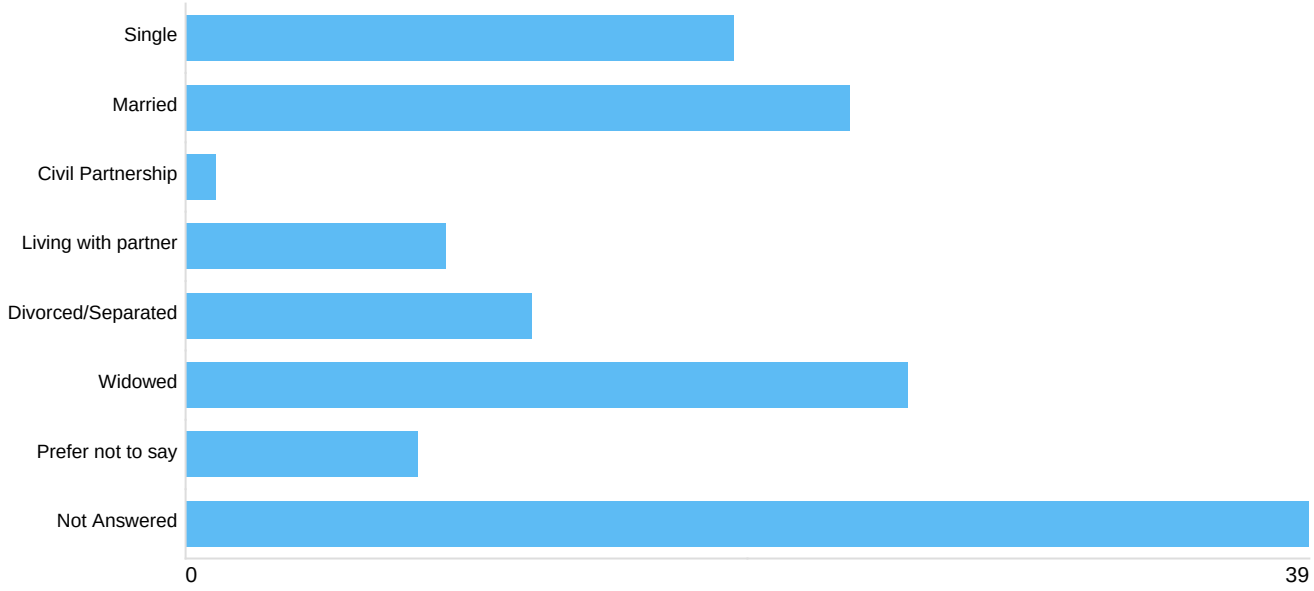
Sexual Orientation



Option	Total	Percent
Heterosexual / Straight	73	53.68%
Gay / Lesbian	3	2.21%
Bisexual	0	0.00%
Other	0	0.00%
Prefer not to say	17	12.50%
Not Answered	43	31.62%

What is your current marital status?

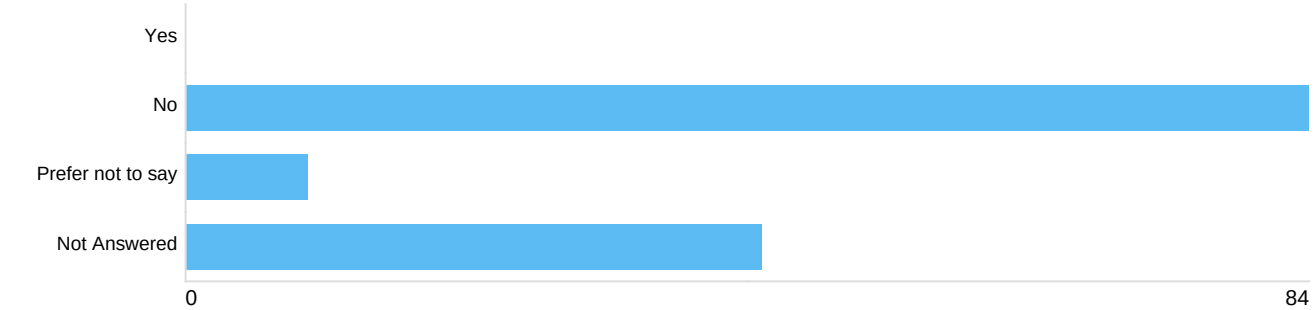
Marital Status



Option	Total	Percent
Single	19	13.97%
Married	23	16.91%
Civil Partnership	1	0.74%
Living with partner	9	6.62%
Divorced/Separated	12	8.82%
Widowed	25	18.38%
Prefer not to say	8	5.88%
Not Answered	39	28.68%

Are you pregnant?

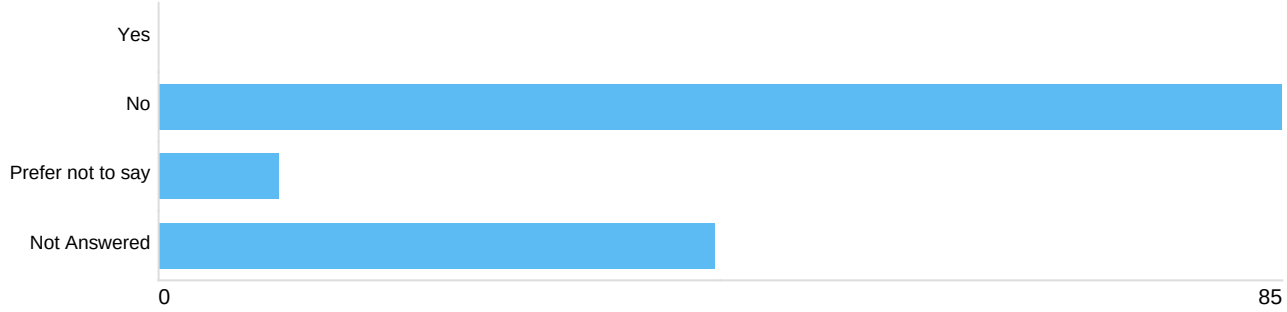
Pregnant



Option	Total	Percent
Yes	0	0.00%
No	84	61.76%
Prefer not to say	9	6.62%
Not Answered	43	31.62%

Have you had a baby in the last 12 months?

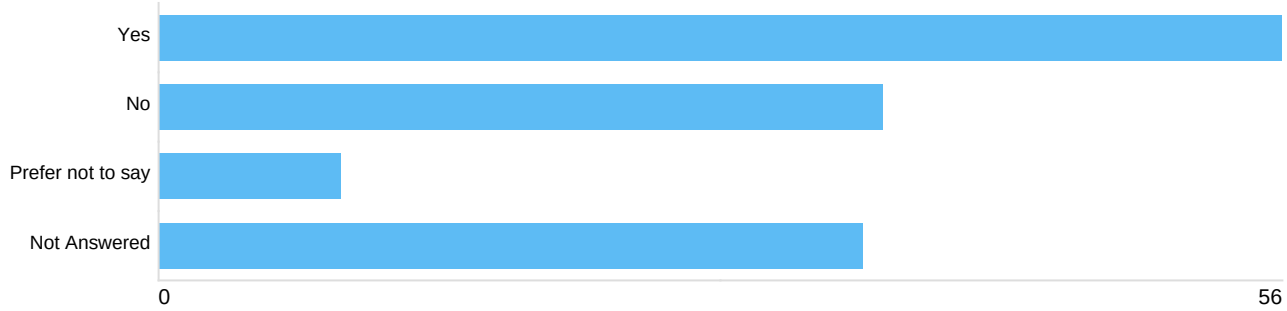
Baby in last 12 months



Option	Total	Percent
Yes	0	0.00%
No	85	62.50%
Prefer not to say	9	6.62%
Not Answered	42	30.88%

Do you have a disability or a condition which has lasted or is expected to last for at least 12 months? Under the Equality Act 2010, a person is considered to have a disability if she/he has a physical or mental impairment which has a substantial and long-term adverse effect on her/his ability to carry out normal day-to-day activities.

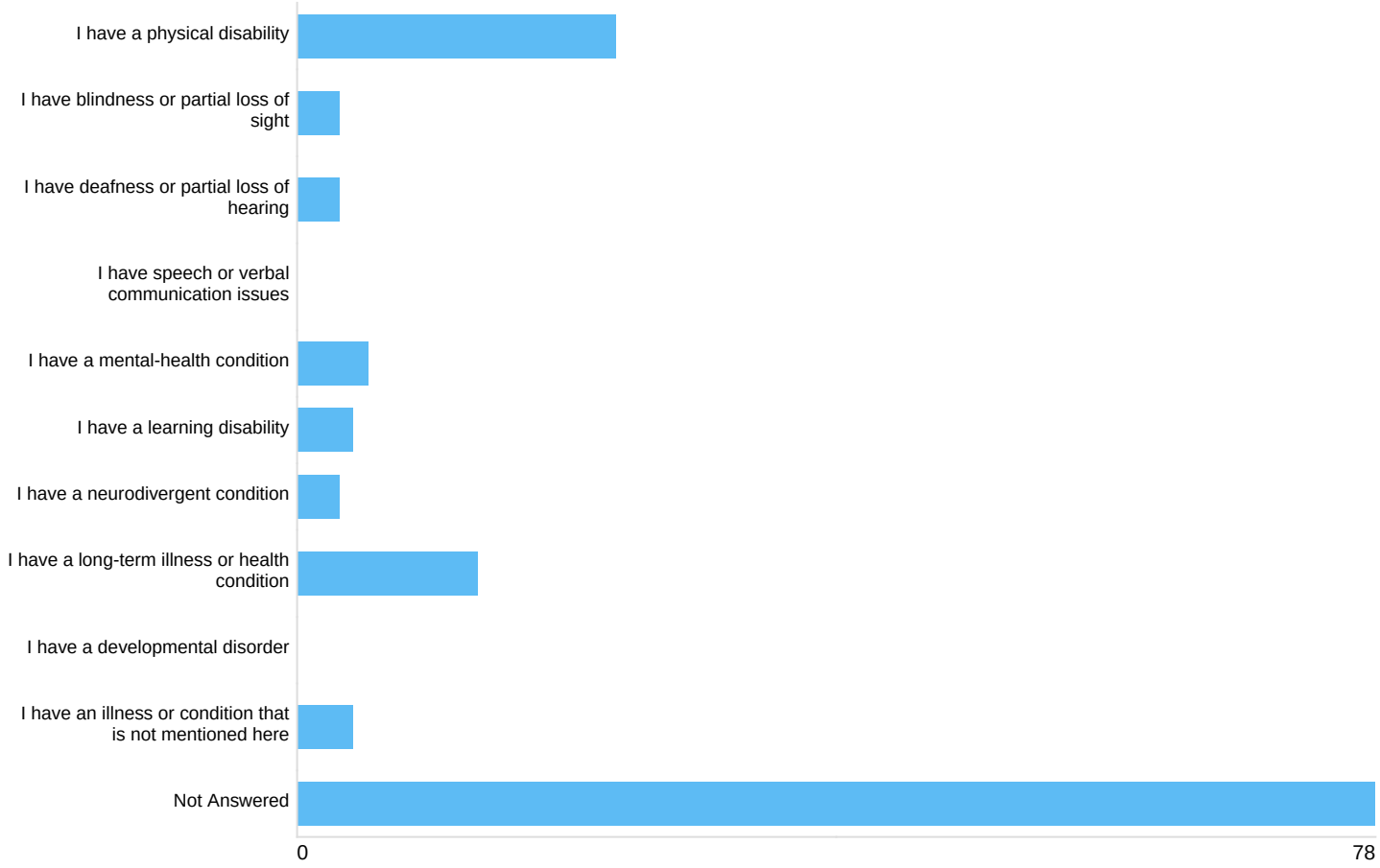
Disability



Option	Total	Percent
Yes	56	41.18%
No	36	26.47%
Prefer not to say	9	6.62%
Not Answered	35	25.74%

If you answered yes to question 9, please tick any boxes which apply to you:

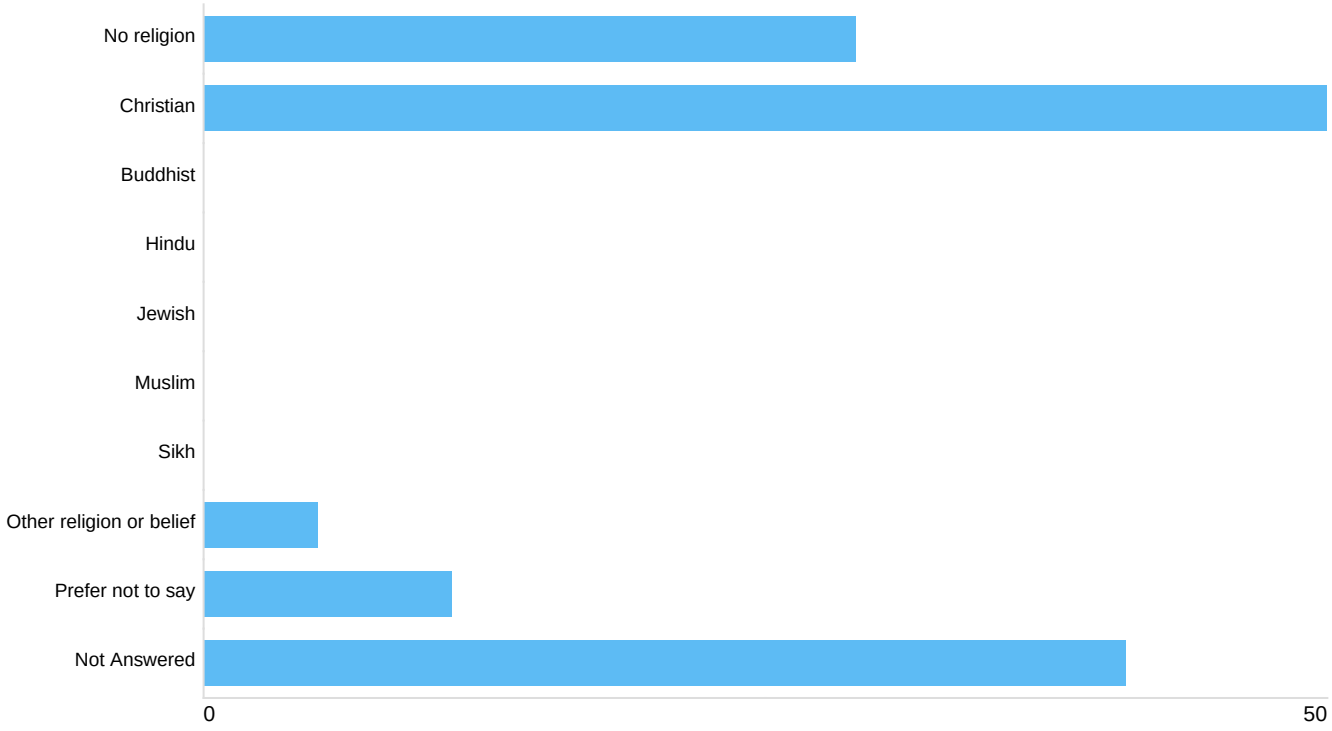
Disability 2



Option	Total	Percent
I have a physical disability	23	16.91%
I have blindness or partial loss of sight	3	2.21%
I have deafness or partial loss of hearing	3	2.21%
I have speech or verbal communication issues	0	0.00%
I have a mental-health condition	5	3.68%
I have a learning disability	4	2.94%
I have a neurodivergent condition	3	2.21%
I have a long-term illness or health condition	13	9.56%
I have a developmental disorder	0	0.00%
I have an illness or condition that is not mentioned here	4	2.94%
Not Answered	78	57.35%

What is your religion? Please tick one box.

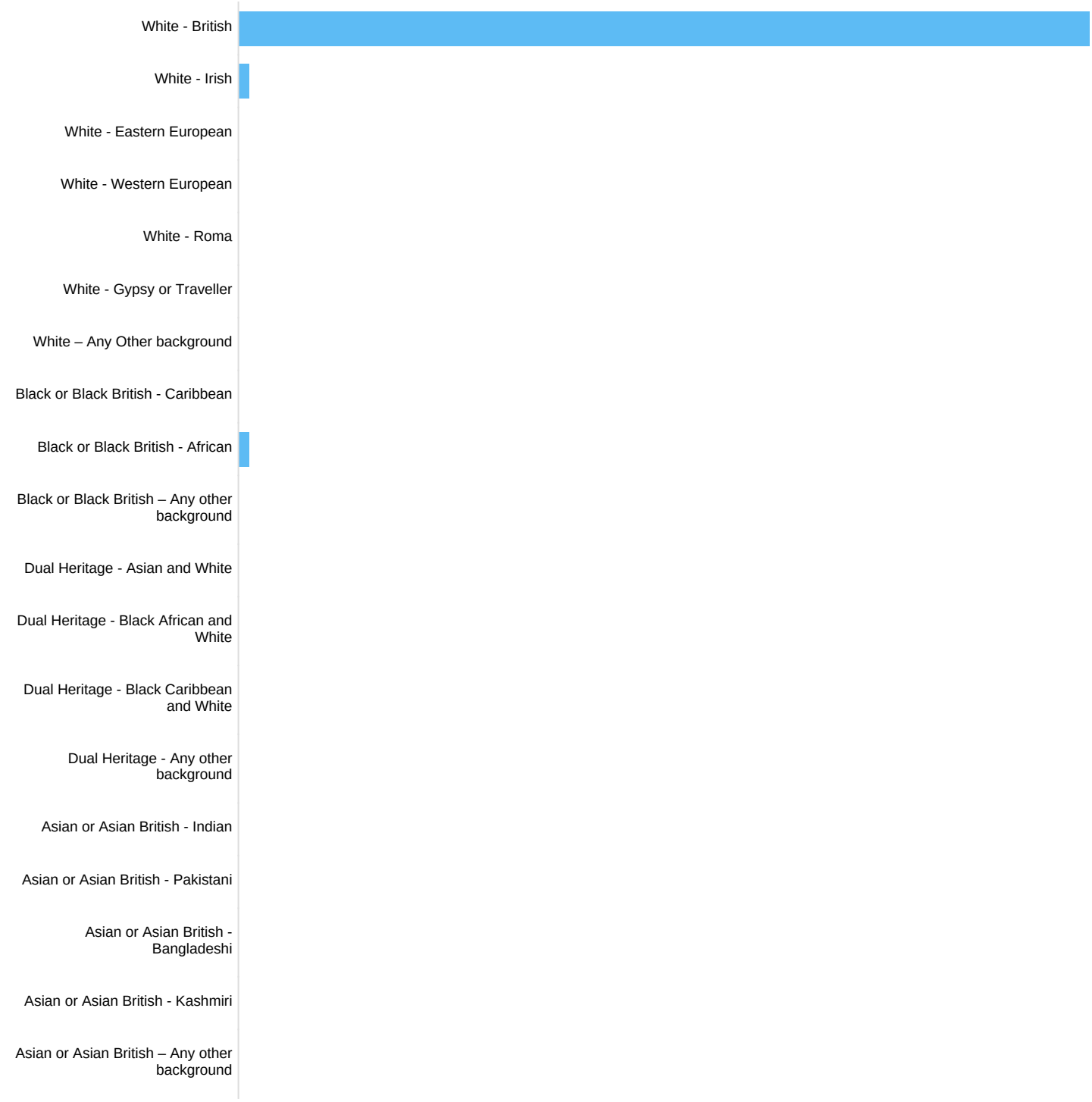
Religion

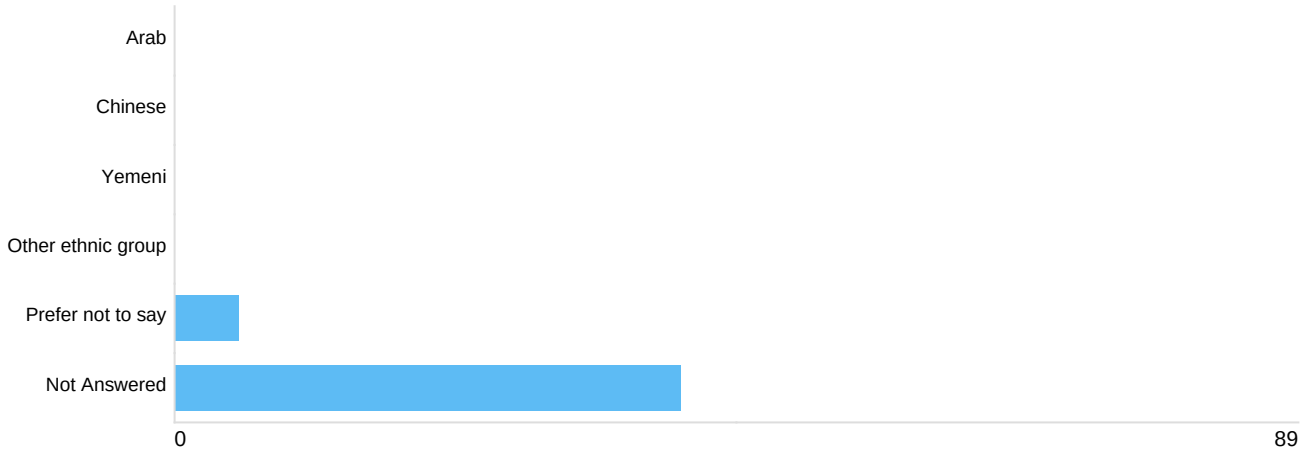


Option	Total	Percent
No religion	29	21.32%
Christian	50	36.76%
Buddhist	0	0.00%
Hindu	0	0.00%
Jewish	0	0.00%
Muslim	0	0.00%
Sikh	0	0.00%
Other religion or belief	5	3.68%
Prefer not to say	11	8.09%
Not Answered	41	30.15%

Which of the following best describes your ethnicity? Please tick one box.

Ethnicity





Option	Total	Percent
White - British	89	65.44%
White - Irish	1	0.74%
White - Eastern European	0	0.00%
White - Western European	0	0.00%
White - Roma	0	0.00%
White - Gypsy or Traveller	0	0.00%
White – Any Other background	0	0.00%
Black or Black British - Caribbean	0	0.00%
Black or Black British - African	1	0.74%
Black or Black British – Any other background	0	0.00%
Dual Heritage - Asian and White	0	0.00%
Dual Heritage - Black African and White	0	0.00%
Dual Heritage - Black Caribbean and White	0	0.00%
Dual Heritage - Any other background	0	0.00%
Asian or Asian British - Indian	0	0.00%
Asian or Asian British - Pakistani	0	0.00%
Asian or Asian British - Bangladeshi	0	0.00%
Asian or Asian British - Kashmiri	0	0.00%
Asian or Asian British – Any other background	0	0.00%
Arab	0	0.00%
Chinese	0	0.00%
Yemeni	0	0.00%
Other ethnic group	0	0.00%
Prefer not to say	5	3.68%
Not Answered	40	29.41%